



**DISCOVERING A NEW SIDE OF LUXURY AT CASAS DEL XVI:
Revolutionizing the hospitality world by bringing old traditions to present times**

Santo Domingo, Dominican Republic, June 11, 2018 – When people hear about the Dominican Republic, the first thing that might come to mind is the Caribbean tropical experience. However, at the heart of its capital Santo Domingo, lays an area that has barely changed since colonial times, and the whole world needs to know about it.

The Colonial City, or Ciudad Colonial, as locals know it, is the oldest permanent city established by Europeans in the Western Hemisphere. Nowadays, the Colonial City is a declared World Heritage Site by UNESCO and is a gorgeous peaceful town filled with museums, churches, art galleries and buildings that preserve many physical and symbolic mementos of the colonial era. Among those, is the fantastic, graceful and intimate hotel Casas del XVI.

Casas del XVI is a unique collection of houses, some dating back as far as the 16th century, settled at the core of the Colonial City. Instead of them being completely torn down to make room for a luxury hotel, the properties were restored back to life with the highest standards of elegance, comfort and luxury, while retaining authentic elements of their past. Each house holds its own history and theme, which is clearly evident as soon as you lay eyes on them. Every single detail of these houses, from the décor and furniture of the rooms, to the art and color of their living areas, courtyards and pools, make it seem that they could never belong anywhere else in the world.

As beautiful as Casas del XVI is, a stay in this hotel would not be as captivating as it is for distinguished travelers around the world without the outstanding quality of its service. As soon as you check in, a butler, or *mayordomo*, will welcome you with a fresh tropical drink prepared with handpicked mangoes from the magnificent trees on the property, then the rest is up to you. The Butler will be at your service for your every need during your stay, from menu recommendations, to him giving you a walking tour around the city and making you feel one with the locals. Out of the hotel and suddenly remember a special request? Give him a call from the mobile phone the hotel provides guests during their stay, and your request will be dealt with right away.

Achieving the level of customer care that is revolutionizing the traditional concierge and room service standard doesn't happen overnight. Casas del XVI is the only hotel in the Caribbean that provides butlers with world-class training and certification programs in England, Belgium and Mexico on how to deliver the best personable customer service. These pioneering efforts were publicly recognized in 2017 when Casas del XVI earned the Mystery Inspectors' Excellence Award by Small Luxury Hotels of the World, an honor highly coveted by hospitality institutions around the world.



Independently minded

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At its heart, Casas del XVI is an unforgettable experience that will renew your spirit and move your soul. Even after you're back home, you'll find yourself reminiscing about your exceptional breakfasts "al fresco" surrounded by the morning birds and Caribbean breeze; getting increasingly interested about world history; or just trying to maintain the human connections created with the incredibly warm people of the Dominican Republic. You may leave the Colonial City, but the essence of Casas del XVI will stay with you long after your stay has ended.

For more information about Casas del XVI visit www.casasdelxvi.com

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